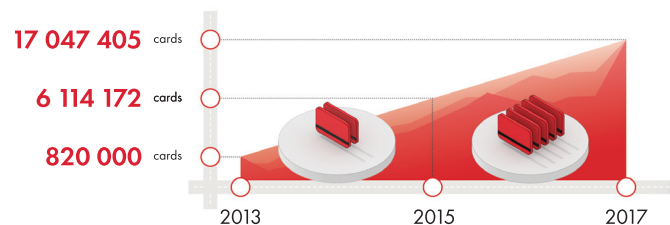


## Troika Transport Card

Troika card is an up-to-date, universal data storage device that can record any kind of ticket from the valid list of ticketing options or be used to pay for a ride with the "Wallet" ticket.

The card can be used to pay for rides in the public transport of Moscow, in suburban trains, "Aeroexpress" trains, or to pay the entrance to the Moscow Zoo, Planetarium, and Tretyakov Gallery.

### The number of issued Troika cards



**around 90%** of rides in urban public transport are paid by Troika card



### Moscow Transport Call-Centre

**3210** (Beeline, MTS, MegaFon, Tele2)

**+7 (495) 539-54-54** (landline)

**transport.mos.ru, vk.com/transportmos**

### Service Centres of Moscow Transport

**Addresses:** Staraya Basmannaya Str., 20-1;  
1905 Goda Str., 25.

## Ticketing and Fare Options



## New Ticketing and Fare Options

The new list of fare options has been working in Moscow since April 2013. Its purpose is to make journeys in public transport more comfortable, reduce queues in ticket desks, and increase the mobility of population, speed and safety of transportation by reducing the number of tickets purchased immediately in buses, trolleybuses, and trams.

The fare options list was based on the analysis of passengers' preferences and the experience of the world's largest cities. As the result, passengers can choose between the "United" ticket for all public transport modes, "90 minutes" ticket, ground public transport tickets, and Troika card.

**By 3 times** queues in ticket desks of metro reduced



**By 5 times** ticket sales in passenger compartments of ground public transport decreased



**UNITED**



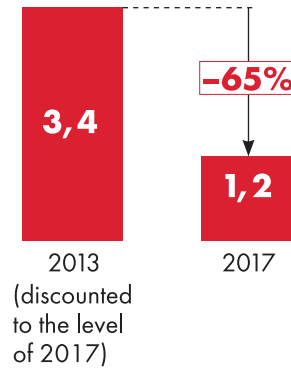
## The results of implementing the new list of ticketing options

**2,2 bln rbl**

**Saved on printing tickets yearly**



Costs of printing blank tickets

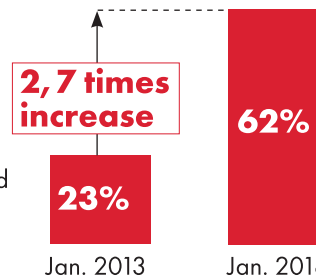


**By 2,7 times**



**The proportion of tickets not requiring additional payment for transfers to ground public transport increased**

The proportion of tickets not requiring additional payment for transfers to ground public transport



**Ground public transport**

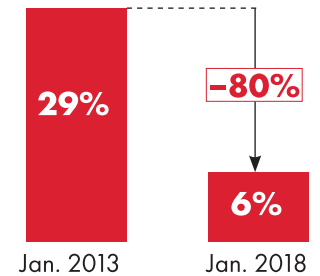


**-80%**



**Less tickets sold by drivers**

The proportion of tickets sold by drivers in the total amount of rides

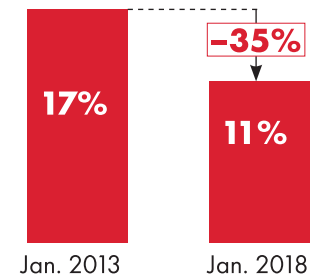


**-35%**



**Reduce in the number of visits to ticket desks in metro**

The share of paying passengers visiting ticket desks in metro among all users taking rides



**90 MINUTES**

